

# Courier Fraud

How to protect yourself and how to report

For more information visit our website: [www.nerccu.police.uk](http://www.nerccu.police.uk)



Your bank or the police will **NEVER** call to ask you to verify your personal details or PIN by phone.



The police or bank would **NEVER** send a courier to your home to collect your bank card or other items.

If you need to call the bank back..



**WAIT** for 5 minutes as the criminals could still be on the line.



If you want to call your bank, to confirm if the call was legitimate, use a number known to you.

OR

Dial 159 to get directly to your banks fraud department.

## HOW TO REPORT

- Contact your bank
- Report to Action Fraud using the number below or online at [www.actionfraud.police.uk](http://www.actionfraud.police.uk)